



Parliamentary
Budget Office

Jenny Wilkinson
Parliamentary Budget Officer

July 2018

Measuring Performance and Impact

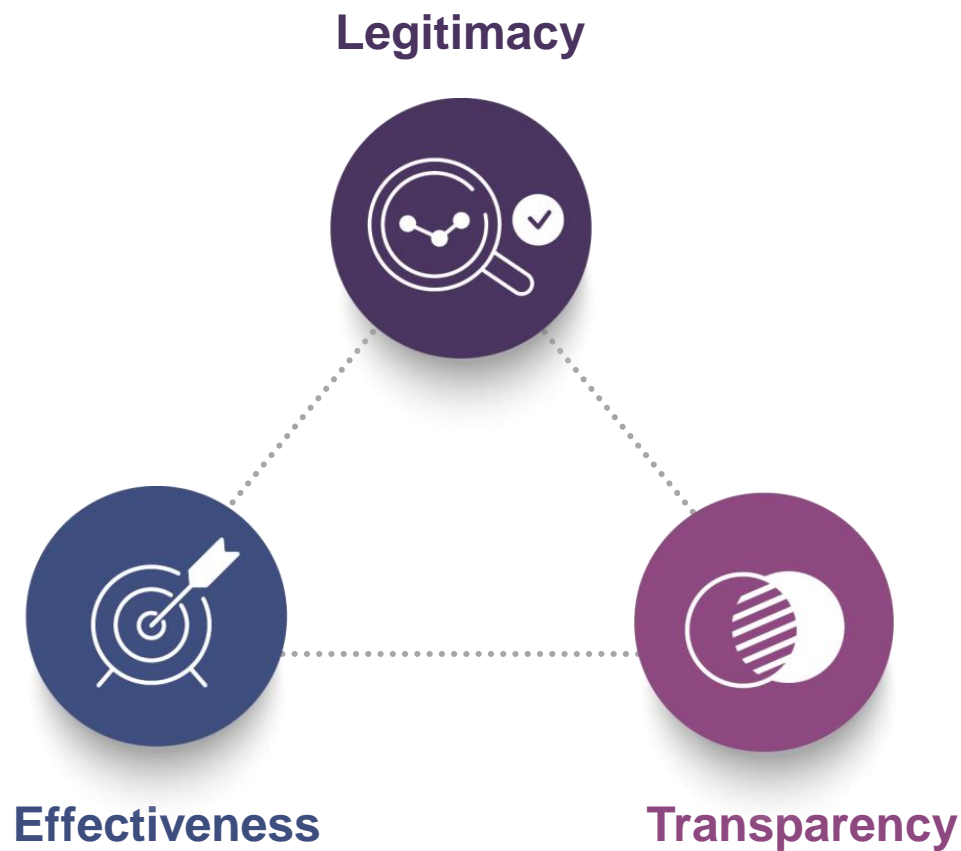
Lessons from the Australian PBO

Presentation to the OECD Network

Core functions of the Australian PBO

- **Costing and budget analysis** services to Parliamentarians
- **Post-election report** of fiscal cost of election commitments of all major parties
- **Publication of research reports** to increase the understanding of fiscal issues, particularly medium term pressures

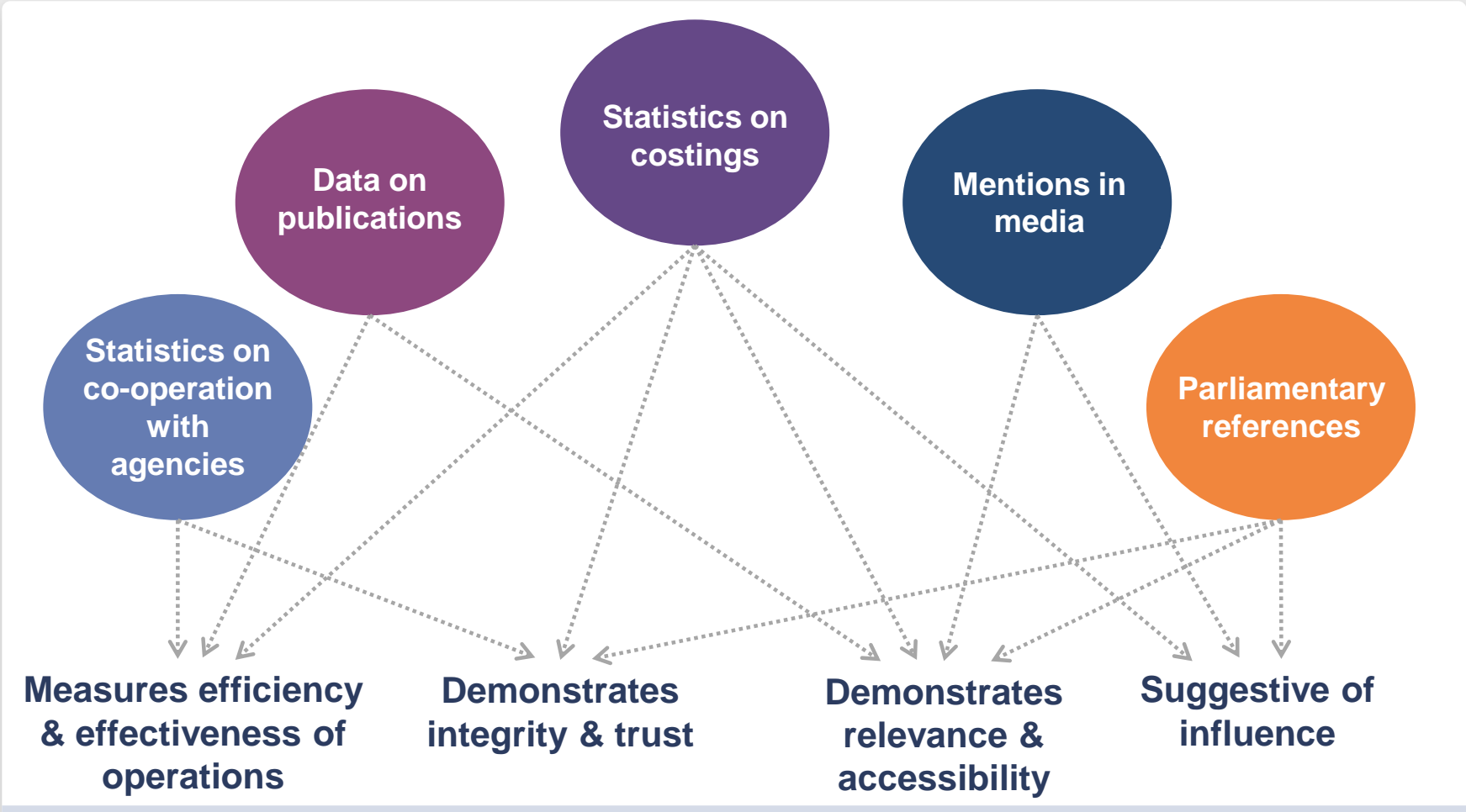
Why publish performance information?



Measuring our performance

- **Performance includes:**
 - what we produce
 - how efficiently we operate
 - how we are perceived
 - what impact we have
- **Performance measures are quantitative and qualitative**

What quantitative data do we collect?

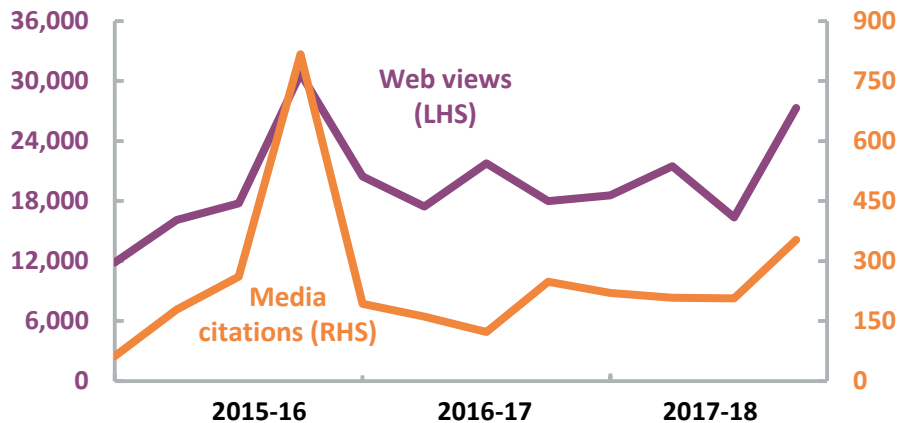


Performance statistics

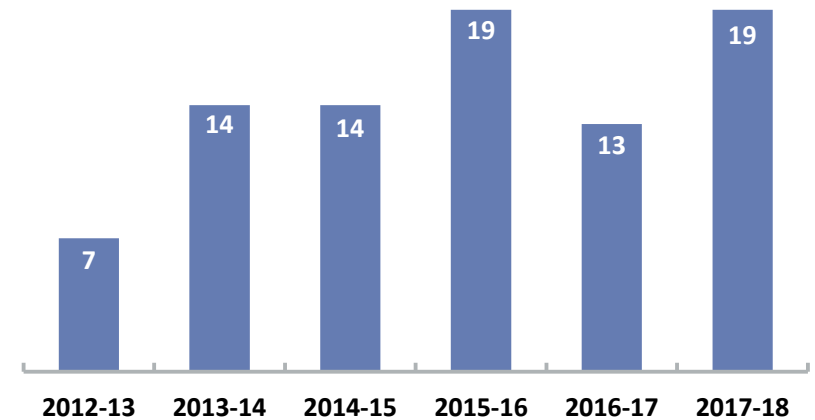
Costing and budget analysis requests

	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18 (est)
Requests completed in period	664	1,522	869	3,251	1,888	1,533
Median time to completion (business days)	n/a	6	12	16	12	12
Information received from agencies	331	397	216	745	508	418
Percentage of information received late	55	48	32	7	2	1

Media citations and twitter statistics



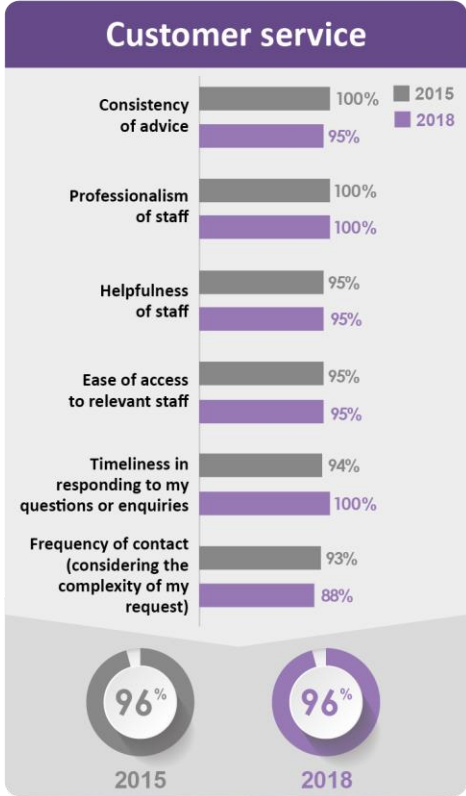
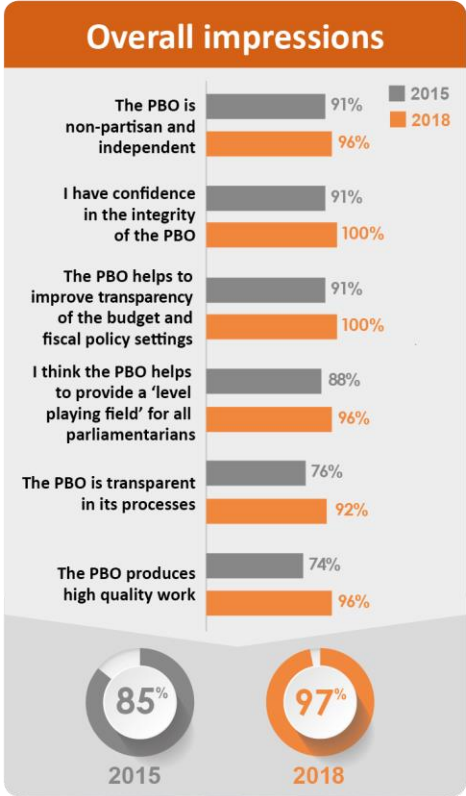
Publications



Qualitative measures of performance

- **Independent reviews**
 - Focus on operational efficiency and effectiveness
 - Examine strategic influence
- **Expert panel**
 - Feedback on quality of publications, relevance and opportunities to improve engagement
- **Regular stakeholder surveys**
 - Identify high value services and areas for improvement
 - Assess perceptions of integrity, independence and quality of analysis
- **Impact on policy**
 - Budget transparency
 - Ongoing policy debate

Overall satisfaction with the PBO



Transparency is paramount



Thank you

PO Box 6010
Parliament House
Canberra ACT 2600
Australia

Phone: +61 2 6277 9500

Email: pbo@pbo.gov.au